

Installing the Mitel Connect Application

Step 1 – Download and run the Mitel installer from itsweb.enmu.edu

Step 2 – Click on Allow to allow the application to make changes to your computer.

Step 3 – Click on Next, click on the dot next to “I accept the terms in the license agreement,” and click Next, click Next again, and finally, click on Install.

Step 4 – Once the installation has finished, click Finish.

Step 5 – Connect to ENMU through ENMU VPN. A tutorial for the VPN is located [here](#).

Step 6 – Open the Mitel Connect application.



Step 7 – Enter your username and password, then click on Show advanced.

Note: If you do not know your Mitel username and password, please get in touch with Help Desk at **(575)-562-4357** or **Help.Desk@enmu.edu**

Step 8 – Leave the Domain blank and enter the Server address of **198.59.108.249**

A screenshot of the Mitel Connect login form. It includes fields for "Email or username" (containing "lindemannc"), "Password" (masked with dots), "Domain" (containing "Optional for added security"), and "Server" (containing "198.59.108.249"). There is a "Show advanced" link, a "Use Windows Credentials" checkbox, and a "Remember me" checkbox which is checked. A blue "Login" button is at the bottom.

Step 9 – If prompted to upgrade, click on Upgrade Now and follow the installer prompts as in Steps 2-4



Upgrade Required

An upgrade is required to continue using the Connect client.
Do you want to upgrade now?

Upgrade Now

Exit

If you need assistance or have questions, you may contact Help Desk
via Teams by clicking [Here](#)
via phone at: **575-562-4357**
via email at: **Help.Desk@enmu.edu**

ENMU Portales Help Desk