

# Cisco Secure Mobility Client Instructions

*\*The Instructions below are for the Mac Version\**

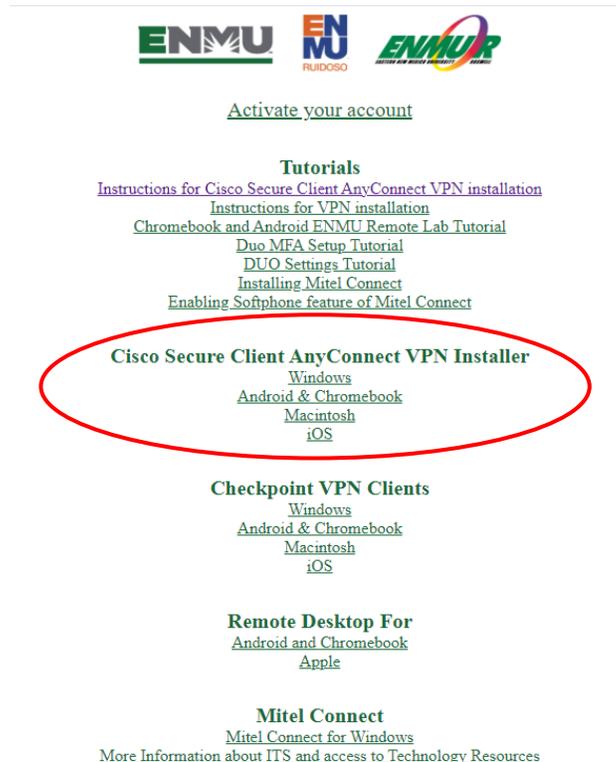
To download the latest version of the Cisco Secure Mobility Client, please visit

<https://itsweb.enmu.edu>

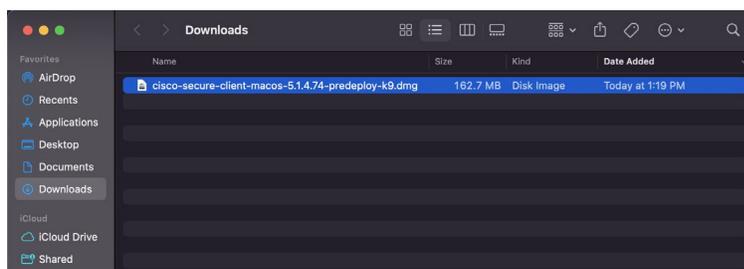
If you have any questions, please contact the Help Desk at [Help.Desk@enmu.edu](mailto:Help.Desk@enmu.edu) or at (575) 562-4357.

**Step 1:** If you have the old VPN Client installed on your machine, please uninstall before proceeding to the next step. If you do not, please go to Step 2.

**Step 2:** Download the Cisco Secure Mobility Client by visiting <https://itsweb.enmu.edu> and click on the appropriate link for your device. (Example: Windows, Mac, Android or iOS)



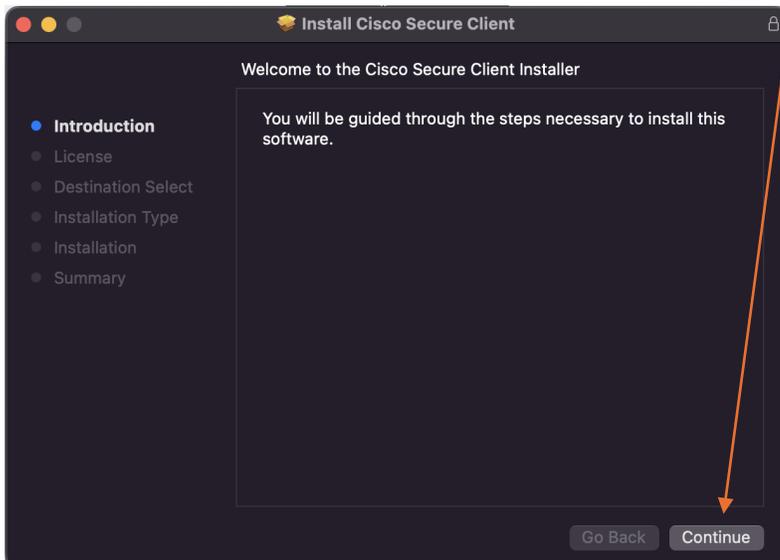
**Step 3:** Once the download has completed, you will need to double click on the downloaded to start the installation.



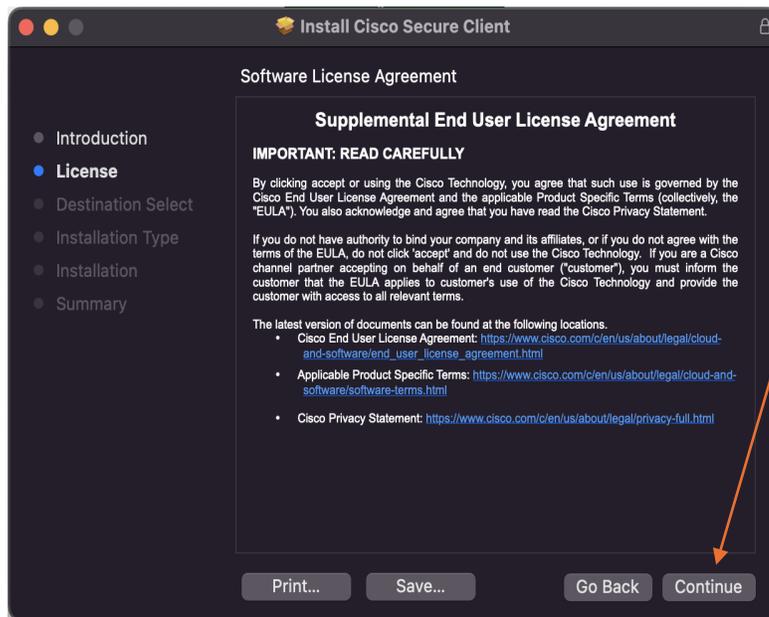
**Step 4:** The Cisco Secure Client will launch. Double click on the Cisco Secure Client.pkg.



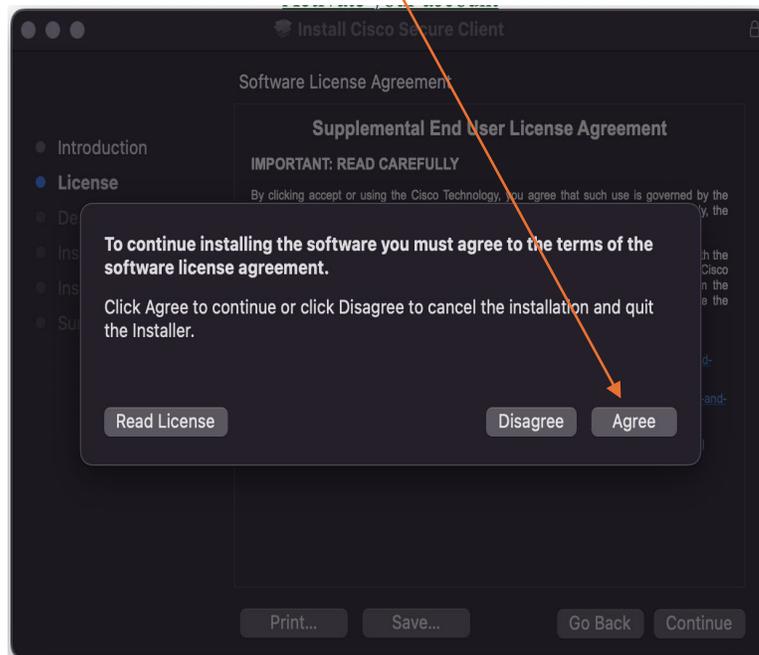
**Step 5:** The Installer will then launch with an introduction, Click **Continue**.



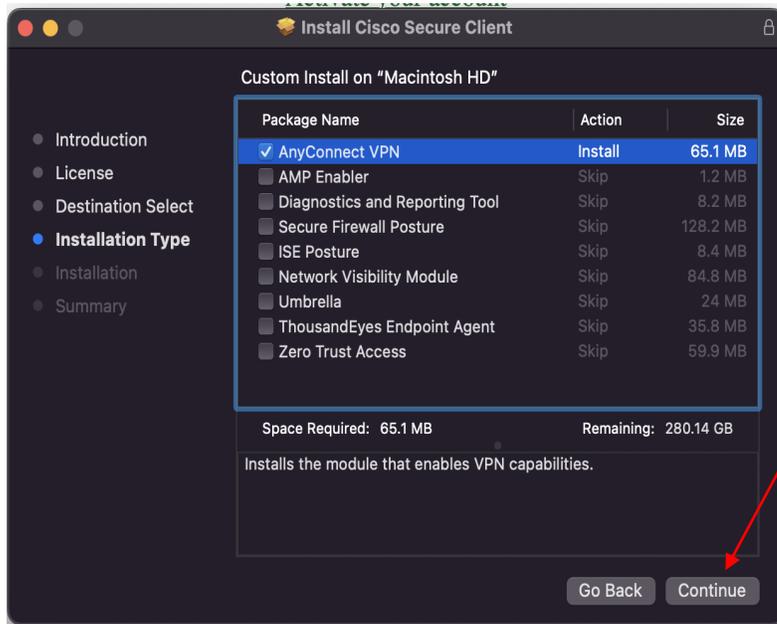
**Step 6:** The Software License Agreement will launch. After reading, Click **Continue**.



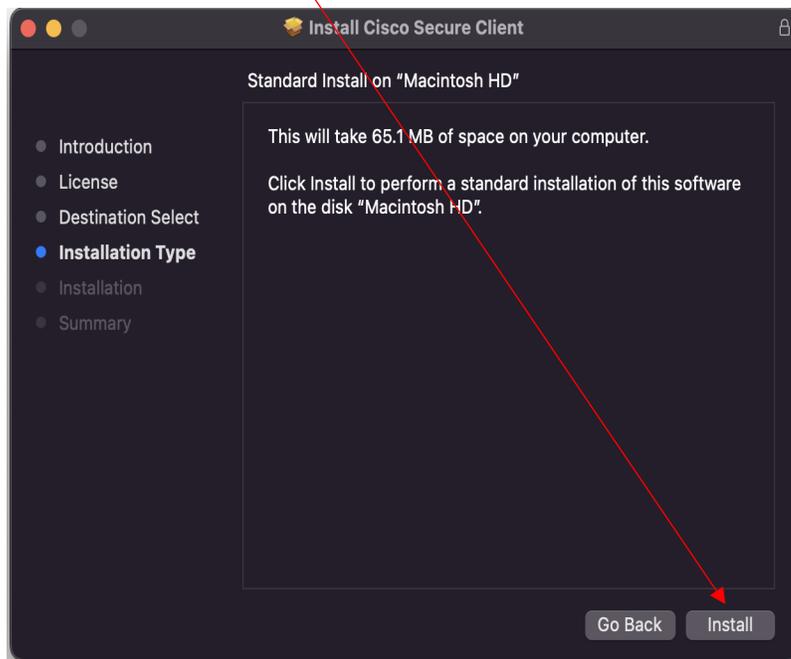
Then you will need to click **Agree** to continue installing.



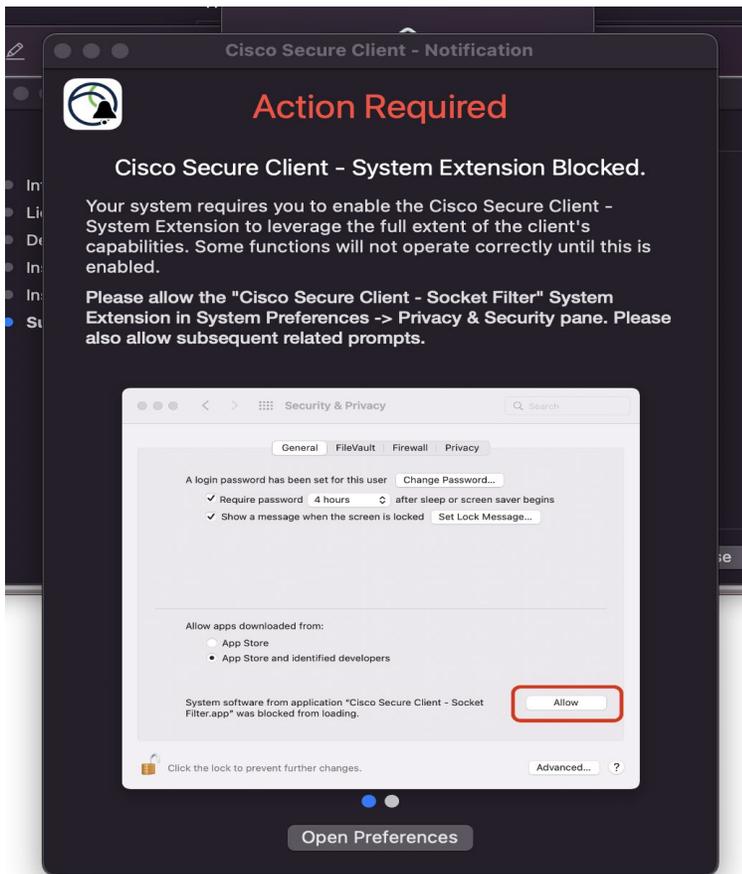
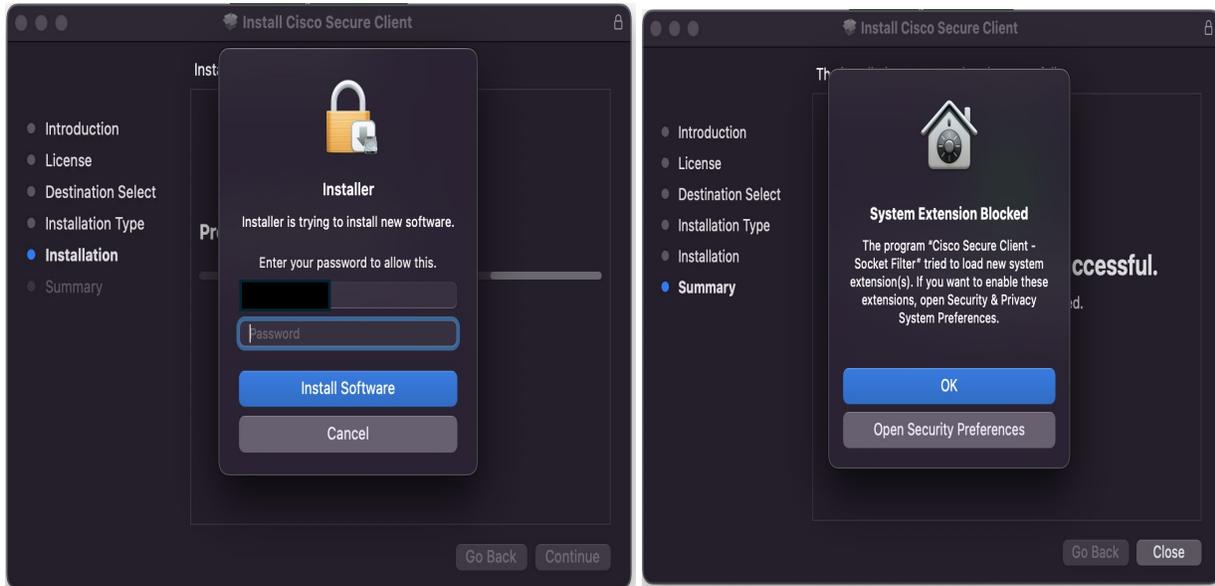
**Step 7:** On the Custom Install screen that appears, please **Uncheck All Boxes Except AnyConnect VPN**. It should look like the picture below. Once that is completed, click **Continue**.



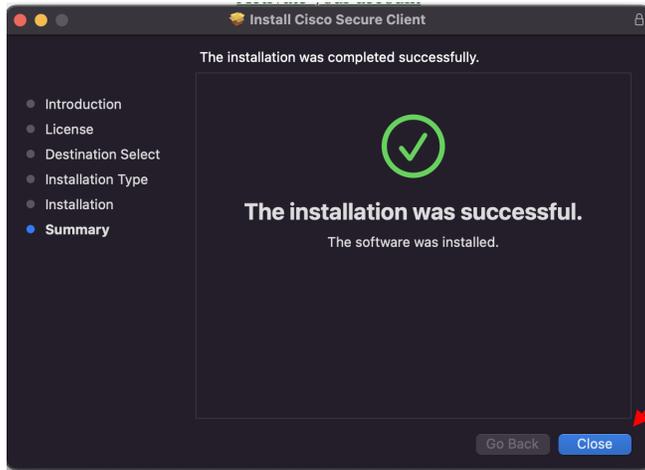
**Step 8:** Next you will click **Install** to begin the installation of AnyConnect VPN.



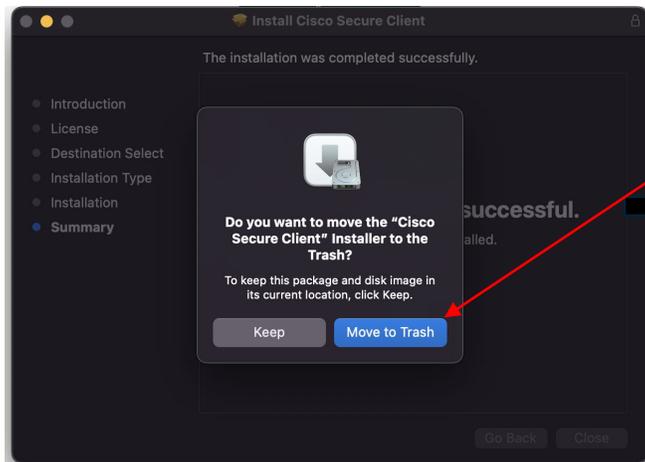
Depending on your security settings, you may get these pop-ups. You will need to ALLOW the Cisco Secure Client – System Extension.



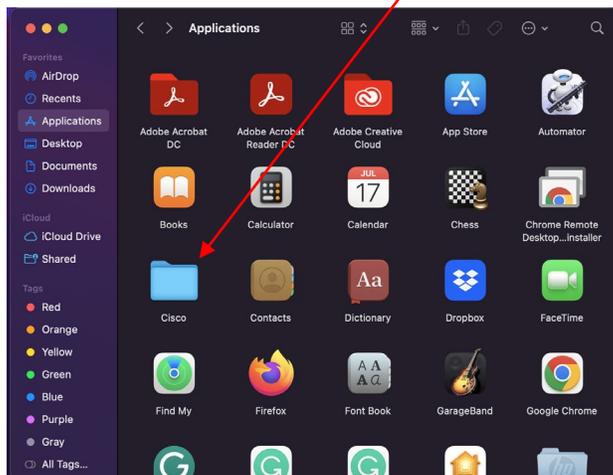
**Step 9:** You should now see a window confirming installation was successful. Click **Close**.



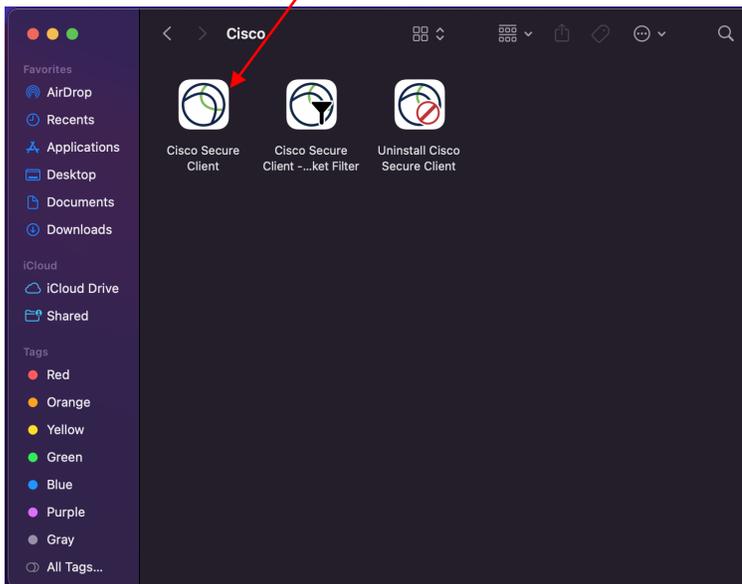
**Step 10:** Next you have the option to Keep the Installer or Move to Trash. Click **Move to Trash**



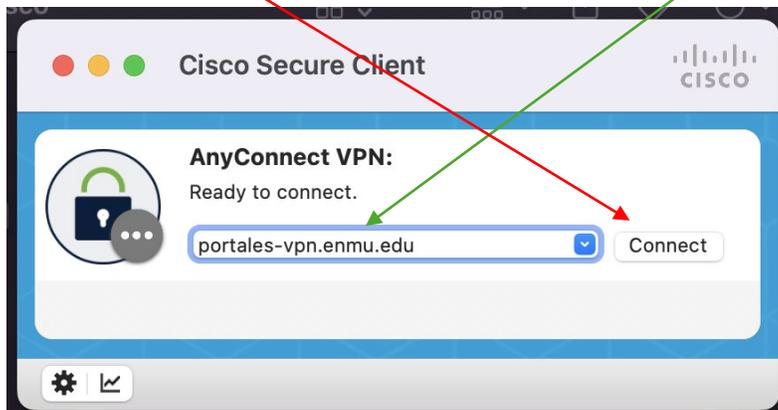
**Step 11:** You will then need to navigate to your Applications in Finder. There will be a Cisco Folder. Double click the **Cisco Folder** to open it.



**Step 12:** Double Click on the **Cisco Secure Client** icon.



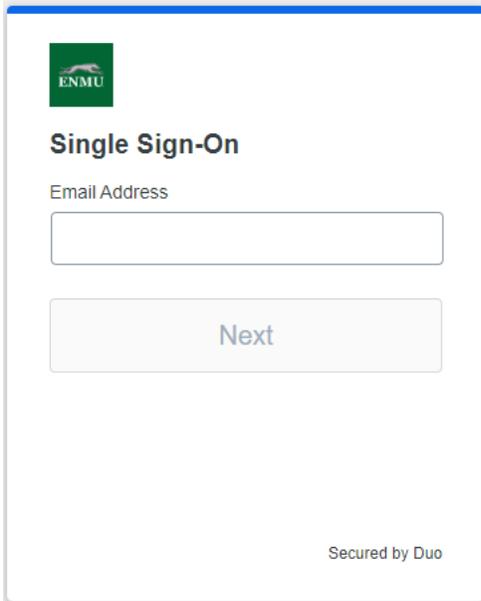
**Step 13:** When launched you will see the Cisco Secure Client as shown below. If it is not already populated you will need to type in the text box **portales-vpn.enmu.edu** and then click **Connect**



**\*\*\*If you are in Roswell you will type `roswell-vpn.enmu.edu`**

**\*\*\*If you are in Ruidoso you will type `ruidoso-vpn.enmu.edu`**

**Step 14:** Next you will get a series of prompts for Single Sign On (DUO Authentication). Enter the requested information on the prompts, **Your Email Address** and then **Your Password**.



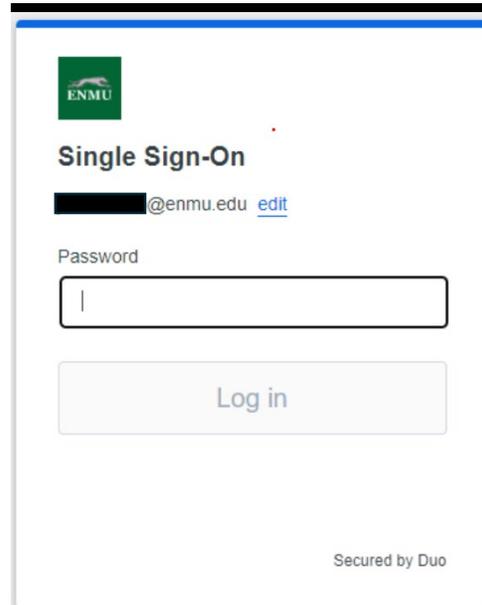
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### Single Sign-On

Email Address

Next

Secured by Duo



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### Single Sign-On

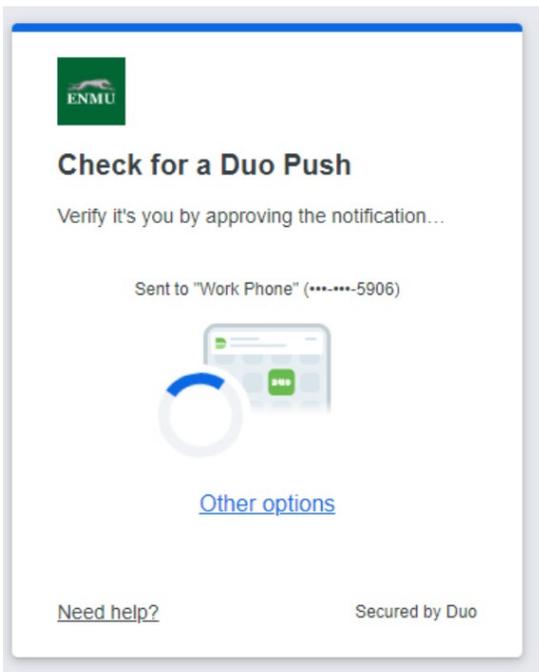
██████████@enmu.edu [edit](#)

Password

Log in

Secured by Duo

**Step 15:** Duo will then send you a Push notification prompting you for Duo Authentication. Once you approve the authentication on your smartphone Duo App. You will then be prompted to verify your device.



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### Check for a Duo Push

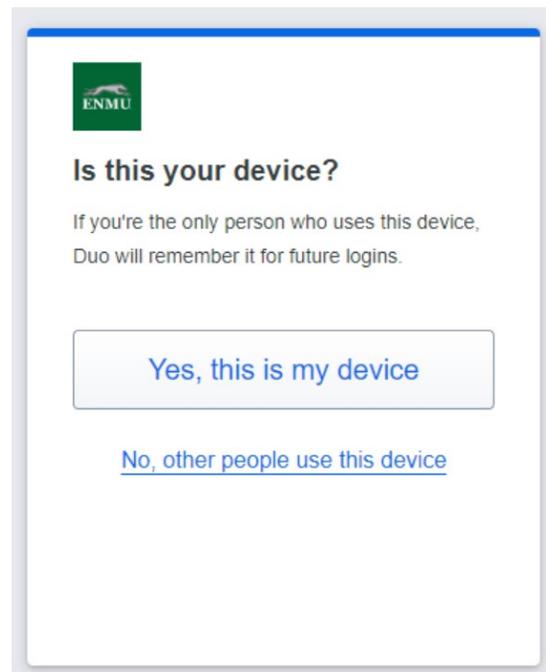
Verify it's you by approving the notification...

Sent to "Work Phone" (\*\*\*-\*\*\*-5906)



[Other options](#)

[Need help?](#) Secured by Duo



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### Is this your device?

If you're the only person who uses this device,  
Duo will remember it for future logins.

[Yes, this is my device](#)

[No, other people use this device](#)

Once Authentication is completed and you have verified your device You will notice the **Cisco Secure Client icon** with a lock on it in the upper right-hand corner of your screen. That means you are connected to the VPN and ready to work.

