Cisco Secure Mobility Client Instructions

The Instructions below are for the Mac Version

To download the latest version of the Cisco Secure Mobility Client, please visit <u>https://itsweb.enmu.edu</u>

- If you have any questions, please contact the Help Desk at <u>Help.Desk@enmu.edu</u> or at (575) 562-4357.
- **Step 1:** If you have the old VPN Client installed on your machine, please uninstall before proceeding to the next step. If you do not, please go to Step 2.
- **Step 2:** Download the Cisco Secure Mobility Client by visiting <u>https://itsweb.enmu.edu</u> and click on the appropriate link for your device. (Example: Windows, Mac, Android or iOS)

Activate your account
Tutorials Instructions for Cisco Secure Client AnyConnect VPN installation Instructions for VPN installation Chromebook and Android ENMU Remote Lab Tutorial Duo MFA Setup Tutorial DUO Settings Tutorial Installing Mitel Connect Enabling Softphone feature of Mitel Connect
Cisco Secure Client AnyConnect VPN Installer <u>Windows</u> <u>Android & Chromebook</u> <u>Macintosh</u> <u>iOS</u>
Checkpoint VPN Clients Windows Android & Chromebook Macintosh iOS
Remote Desktop For Android and Chromebook Apple
Mitel Connect <u>Mitel Connect for Windows</u> More Information about ITS and access to Technology Resources

Step 3: Once the download has completed, you will need to double click on the downloaded to start the installation.

•••	< > Downloads				₫ ⊘ ⊕∙	Q
Favorites					Date Added	
🙌 AirDrop	cisco-secure-client-macos-5.1.4.74-predeploy	/-k9.dmg	162.7 MB	Disk Image	Today at 1:19 PM	
ecents						
Applications						
Desktop						
Documents						
Ownloads						
iCloud						
iCloud Drive						
😷 Shared						



Step 4: The Cisco Secure Client will launch. Double click on the Cisco Secure Client.pkg.

Step 5: The Installer will then launch with an introduction, Click **Continue**.



Step 6: The Software License Agreement will launch. After reading, Click **Continue**.



Then you will need to click **Agree** to continue installing.

•••	🥏 Install Cisco Secure Client
	Software License Agreemen
IntroductionLicense	Supplemental End User License Agreement IMPORTANT: READ CAREFULLY By disking accent or using the Cisco Technology, ou agree that such use is governed by the
De To co softw	y, the ntinue installing the software you must agree to the terms of the vare license agreement.
Click Click the In	Agree to continue or click Disagree to cancel the installation and quit staller.
Rea	d License Disagree Agree

Step 7: On the Custom Install screen that appears, please **Uncheck All Boxes Except** *AnyConnect VPN*. It should look like the picture below. Once that is completed, click **Continue**.

	<u> </u>		
	💝 Install Cisco Secure Client		
	Custom Install on "Macintosh HD"		
	Package Name	Action	Size
Introduction	AnyConnect VPN	Install	65.1 MB
License	AMP Enabler	Skip	1.2 MB
Destination Select	Diagnostics and Reporting Tool		
Installation Type	Secure Firewall Posture		
	ISE Posture		
	Network Visibility Module		
	Umbrella		
	ThousandEyes Endpoint Agent		
	Zero Trust Access		
	Space Required: 65.1 MB	Remaining	: 280.14 GB
	Installs the module that enables VPN cap	abilities.	
			· · · ·
		Go Back	Continue

Step 8: Next you will click **Install** to begin the installation of AnyConnect VPN.

	🧇 Install Cisco Secure Client	Β
	Standard Install on "Macintosh HD"	
 Introduction License Destination Select 	This will take 65.1 MB of space on your computer. Click Install to perform a standard installation of this software on the disk "Macintosh HD".	
Installation Type		
Installation		
Summary		
	Go Back Install	

Depending on your security settings, you may get these pop-ups. You will need to ALLOW the Cisco Secure Client – System Extension.

🔍 🔍 👼 Install Cisco	Secure Client	8	🕏 Install Cisco Secure Client	ß
Inst Inst Installation Select Installation Type Installation Summary Installation Installation Installation Installation Installation Installation Installation Installation Installation Installation Installation	Installer age to install new software. bassword to allow this. tall Software Cancel	 Introduction License Destination Select Installation Type Installation Summary 	Content of the end of	ccessful. rd.
	Go Back Continue			
Cisco Secure Cisco Secure Cisco Secure Cisco Secure Cieco Secure Cieco Secure Cieco Secure Cieco Secure System Extension to leverat capabilities. Some functions enabled. In Please allow the "Cisco Sec Extension in System Prefere also allow subsequent relat	Are Client - Notification On Required t - System Extension Block o enable the Cisco Secure Client ge the full extent of the client's s will not operate correctly until f cure Client - Socket Filter" System ences -> Privacy & Security pane ed prompts. by & Privacy	ked. - this is n . Please		
Allow apps downloaded from App Store App Store and identif System software from applic Filter.app* was blocked from	: fied developers ation *Clsco Secure Client - Socket Allow			
Click the lock to prevent further of	changes. Advanced	?		

Step 9: You should now see a window confirming installation was successful. Click **Close**.

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	Install Cisco Secure Client The installation was completed successfully.	
 Introduction License Destination Select Installation Type Installation Summary 	The installation was successful. The software was installed.	
	Go Back	DSE

Step 10: Next you have the option to Keep the Installer or Move to Trash. Click Move to Trash



Step 11: You will then need to navigate to your Applications in Finder. There will be a Cisco Folder. Double click the **Cisco Folder** to open it.

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Favorites					
🙉 AirDrop					
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Applications		/			
E Desktop	DC	Reader PC	Cloud	App Store	Automator
Documents		6			
Ownloads			17	- 100	
iCloud	Books	Calculator	Calendar	Chess	Chrome Remote
iCloud Drive					Desktopinstaller
📑 Shared			Aa	**	
Tags			1 Her		
e Red	Cisco	Contacts	Dictionary	Dropbox	FaceTime
 Orange 					
 Yellow 		<u>~</u>	AA		
Green			Aa	63	
Blue	Find My	Eirofox	Foot Book	GarageBand	Coogle Chrome
Purple	Pilita My	Firefox	Point Book	Garageballu	Google Chrome
Gray					
O All Tags	G	G	G		(p)

Step 12: Double Click on the Cisco Secure Client icon.



Step 13: When launched you will see the Cisco Secure Client as shown below. If it is not already populated you will need to type in the text box **portales-vpn.enmu.edu** and then click **Connect**

•••	Cisco Secure Client	, ili ili i cisco
	AnyConnect VPN: Ready to connect. portales-vpn.enmu.edu	Connect
* 2		

***If you are in Roswell you will type roswell-vpn.enmu.edu

***If you are in Ruidoso you will type ruidoso-vpn.enmu.edu

Step 14: Next you will get a series of prompts for Single Sign On (DUO Authentication). Enter the requested information on the prompts, **Your Email Address** and then **Your Password**.

ENMU	ENMU
Single Sign-On	Single Sign-On
Email Address	@enmu.edu edit
	Password
Next	
	Log in
Secured by Duo	Secured by Duo

Step 15: Duo will then send you a Push notification prompting you for Duo Authentication. Once you approve the authentication on your smartphone Duo App. You will then be prompted to verify your device.

ENMU		ENMU
Check for a Du	o Push	Is this your device?
Verify it's you by appro	ving the notification	If you're the only person who uses this device, Duo will remember it for future logins.
Sent to "Work P	hone" (***-***-5906)	
•		Yes, this is my device
		No, other people use this device
Other	options	
Need help?	Secured by Duo	

Once Authentication is completed and you have verified your device You will notice the **Cisco Secure Client icon** with a lock on it in the upper right-hand corner of your screen. That means you are connected to the VPN and ready to work.

