

# Cisco Secure Mobility Client Instructions

*\*The Instructions below are for the Windows Version\**

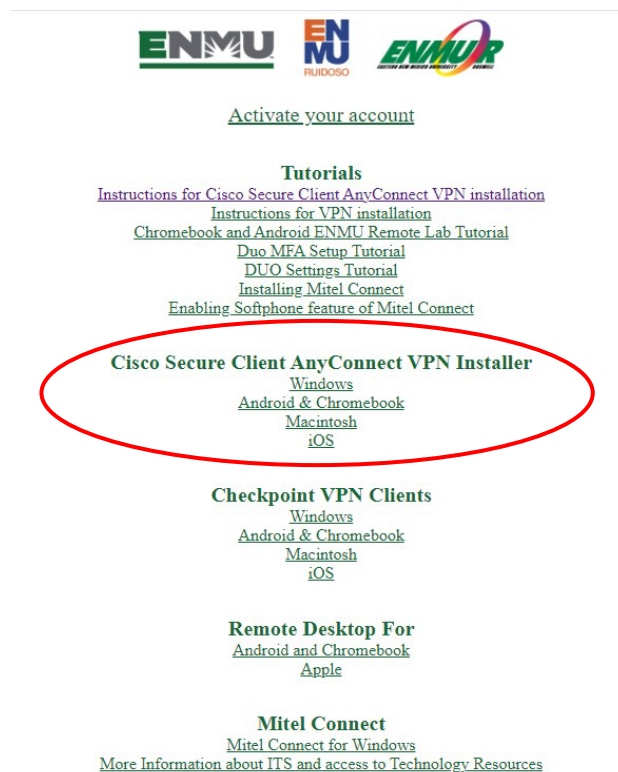
To download the latest version of the Cisco Secure Mobility Client, please visit

<https://itsweb.enmu.edu>

If you have any questions, please contact the Help Desk at [Help.Desk@enmu.edu](mailto:Help.Desk@enmu.edu) or at (575) 562-4357.

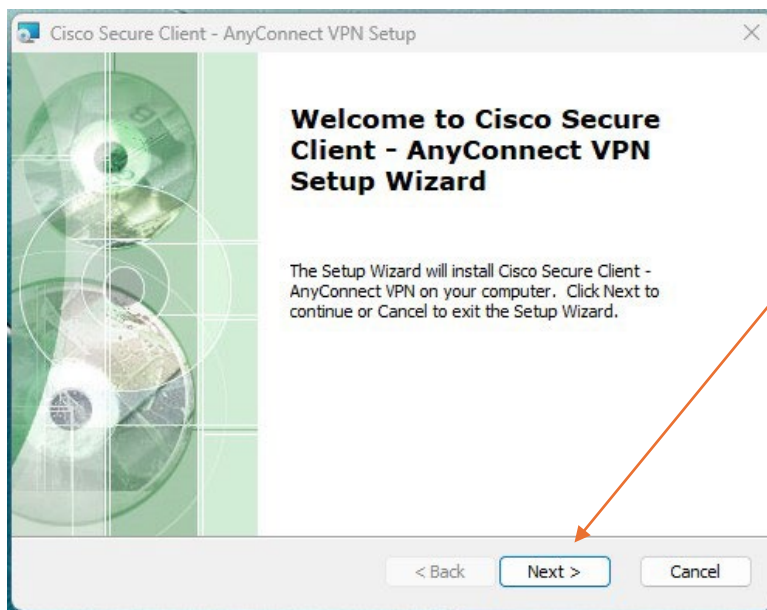
**Step 1:** If you have the old VPN Client installed on your machine, please uninstall before proceeding to the next step. If you do not, please go to Step 2.

**Step 2:** Download the Cisco Secure Mobility Client by visiting <https://itsweb.enmu.edu> and click on the appropriate link for your device. (Example: Windows, Mac, Android or iOS)

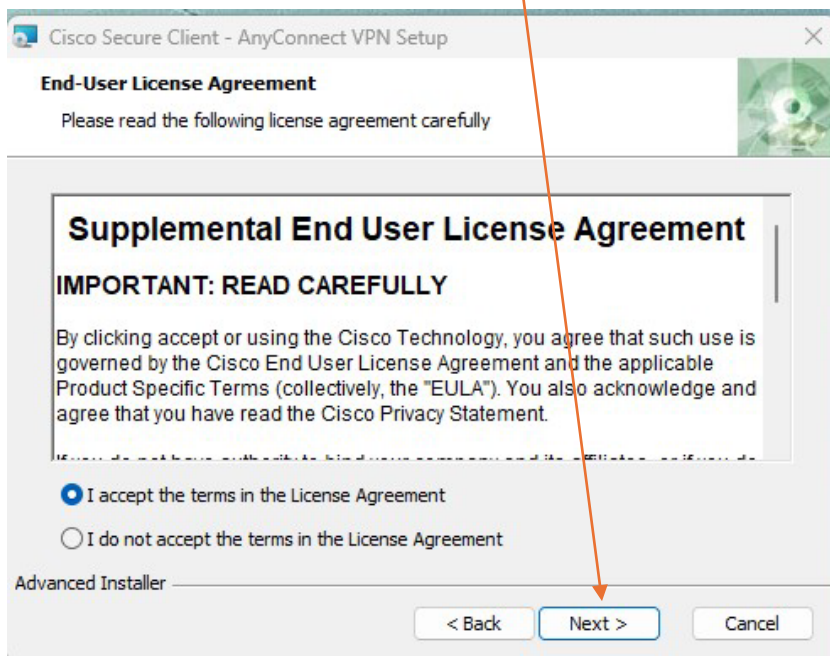


**Step 3:** Once the download has completed, you will need to double click on the downloaded to start the installation.

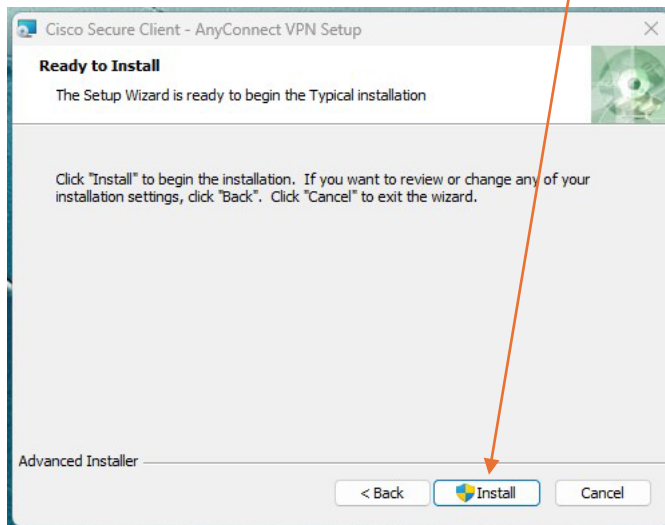
**Step 4:** The Cisco Secure Client – AnyConnect VPN Setup Wizard will come up. Click on **Next** to continue.



**Step 5:** Once you've read the End-User License Agreement select "I accept the terms in the License Agreement" and then click **Next** to continue.

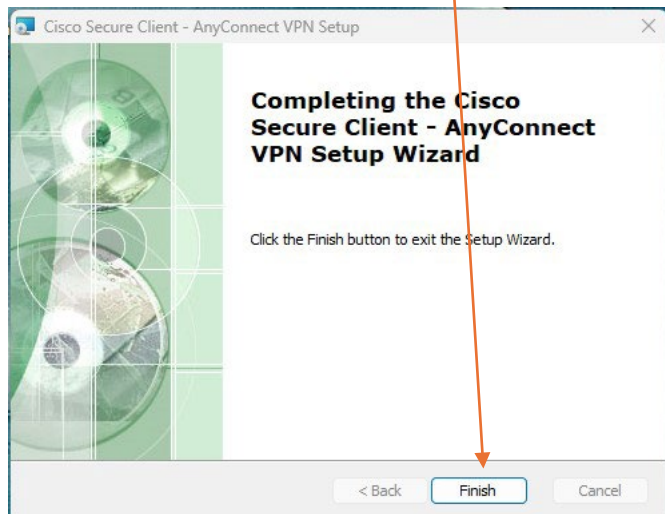



**Step 6:** On the Ready to Install window, click on **Install**.

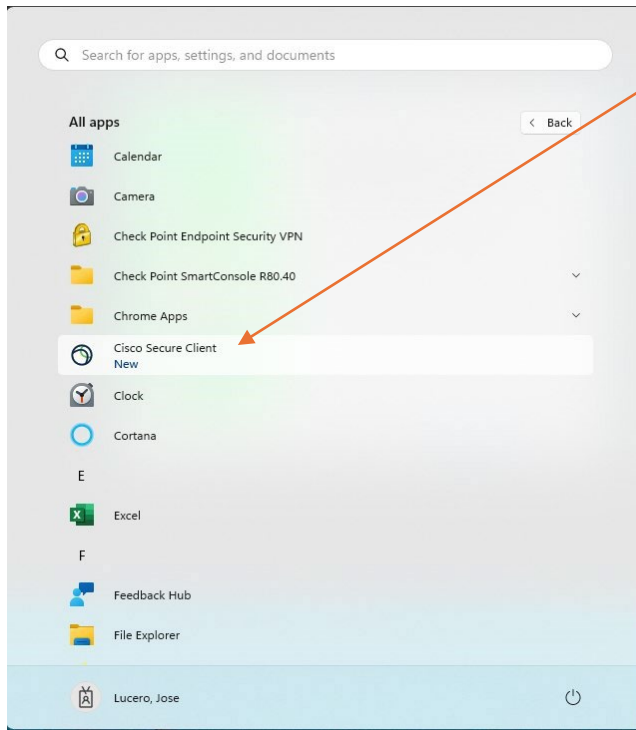


\*If the User Account Control window pops up asking *"Do you want to allow this app to make changes to your device?"*, click **Yes**.

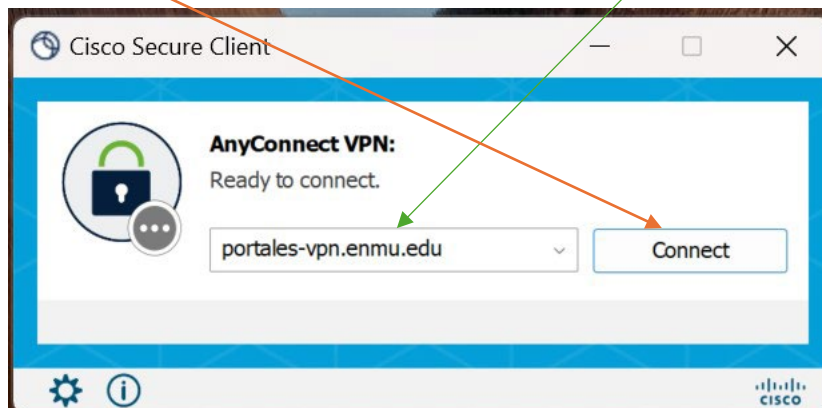
**Step 7:** Once the install is complete you will get a window prompting you to click Finish to exit the Setup Wizard. Click **Finish**.



**Step 8:** Click on the Start button  and go to All Apps. You should see the newly installed **Cisco Secure Client** in the list as shown below. Click on **Cisco Secure Client** to launch.



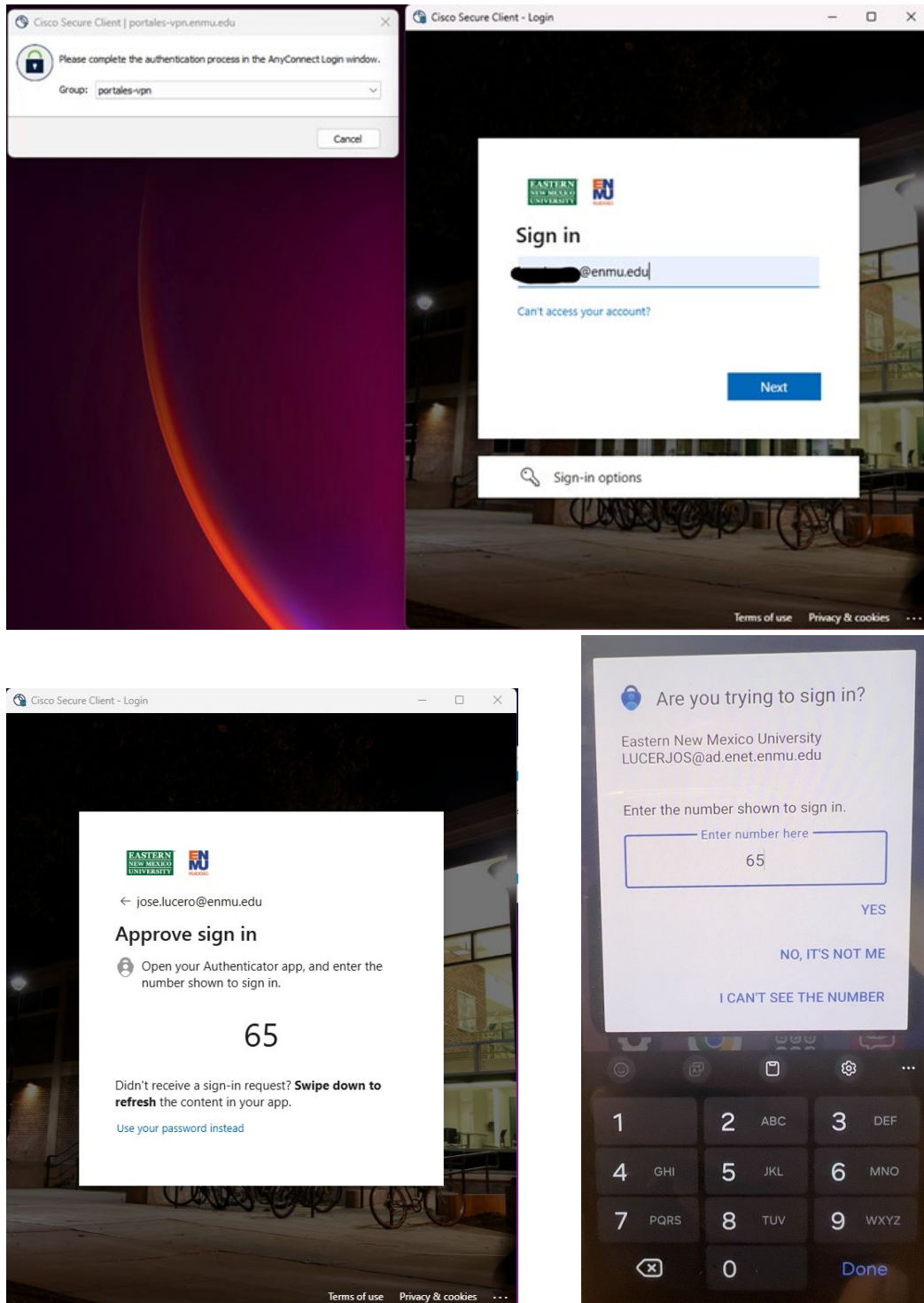
**Step 9:** When launched you will see the Cisco Secure Client as shown below. If it is not already populated you will need to type in text box **portales-vpn.enmu.edu** and then click **Connect**.



**\*\*\*If you are in Roswell you will type *roswell-vpn.enmu.edu***

**\*\*\*If you are in Ruidoso you will type *ruidoso-vpn.enmu.edu***

**Step 10:** Next you will get a series of prompts to sign in with your ENMU credentials as shown below:





Or if you select the **Use your password instead** link at the bottom it will take you to a prompt to enter your AD username and password and then authenticate with MFA:

The left screenshot shows the 'Approve sign in' screen for user jose.lucero@enmu.edu. It displays a large number '65' and a red circle around the word 'refresh' in the text 'Swipe down to refresh the content in your app.' Below this, there is a link 'Use your password instead'.

The right screenshot shows the main login screen for Eastern New Mexico University (ENMU) Ruidoso Roswell. It includes the university logo, a sign-in form with fields for 'ad' and a password, and a 'Sign in' button. Below the button are links for 'New user? Activate your account', 'Add the Microsoft Authenticator App', and 'Forgot password'. At the bottom, there is a disclaimer about terms of use.

This screenshot shows the 'Approve sign in request' screen for user lucerjos@ad.enet.enmu.edu. It displays a large number '66' and a red circle around the word 'refresh' in the text 'Swipe down to refresh the content in your app.' Below this, there is a checkbox for 'Don't ask again for 7 days' and a link 'More information'.

This screenshot shows the mobile app interface for Eastern New Mexico University. It displays the user's email address LUCERJOS@ad.enet.enmu.edu and a prompt 'Are you trying to sign in?' with a text input field containing '66'. Below the input field are buttons for 'No, it's not me' and 'Yes'. At the bottom, there is a numeric keypad with digits 1-9, 0, and a backspace button.

**Step 11:** Verify you are connected:

**Secure Client icon** with a lock on it in the system tray in the lower right-hand corner of your screen. That means you are connected to the VPN and ready to work.

