

Cisco Secure Mobility Client Instructions

The Instructions below are for the Windows Version

To download the latest version of the Cisco Secure Mobility Client, please visit <https://itsweb.enmu.edu>

If you have any questions, please contact the Help Desk at Help.Desk@enmu.edu or at (575) 562-4357.

Step 1: If you have the old VPN Client installed on your machine, please uninstall before proceeding to the next step. If you do not, please go to Step 2.

Step 2: Download the Cisco Secure Mobility Client by visiting <https://itsweb.enmu.edu> and click on the appropriate link for your device. (Example: Windows, Mac, Android or iOS)



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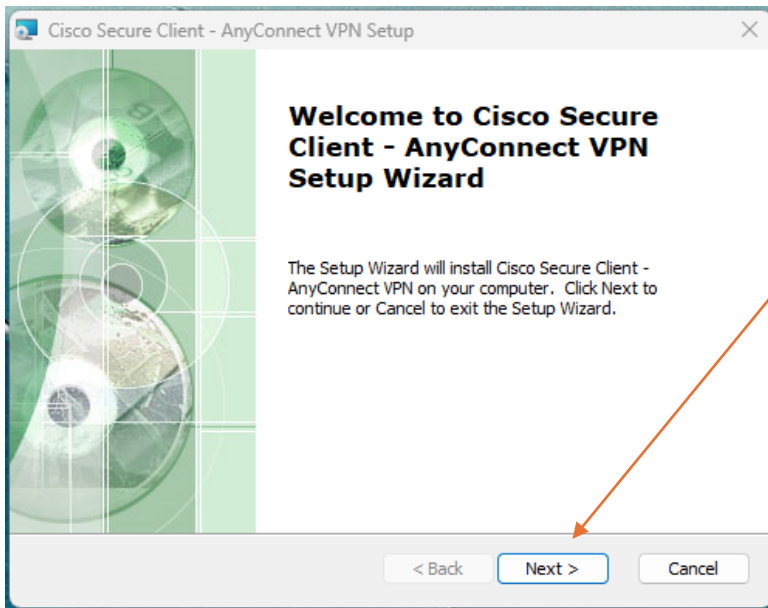
Mitel Connect

[Mitel Connect for Windows](#)

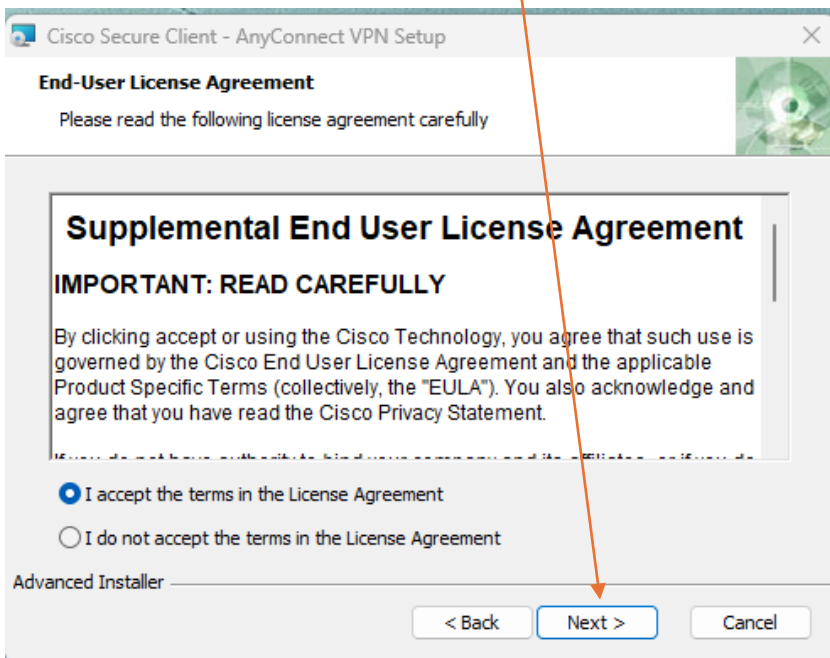
[More Information about ITS and access to Technology Resources](#)

Step 3: Once the download has completed, you will need to double click on the downloaded to start the installation.

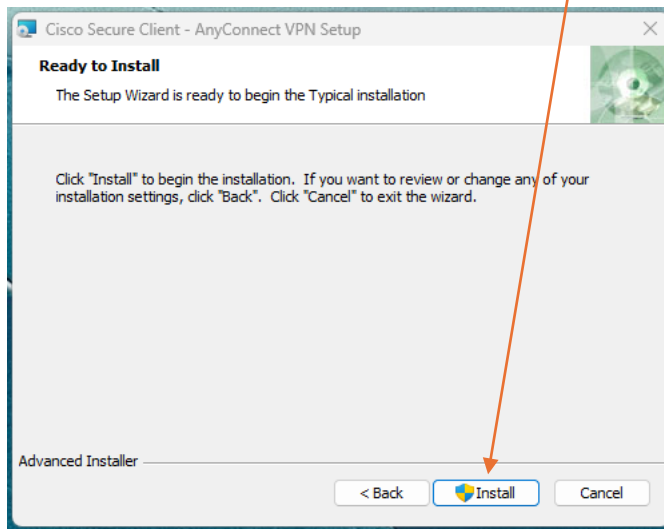
Step 4: The Cisco Secure Client – AnyConnect VPN Setup Wizard will come up. Click on **Next** to continue.



Step 5: Once you've read the End-User License Agreement select "I accept the terms in the License Agreement" and then click **Next** to continue.

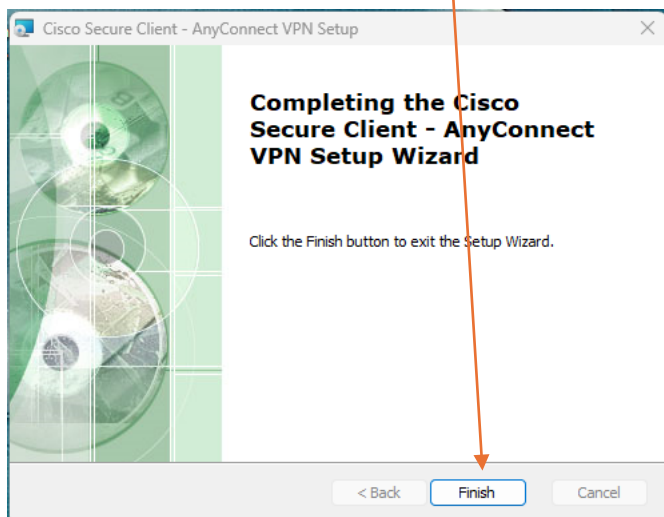



Step 6: On the Ready to Install window, click on **Install**.

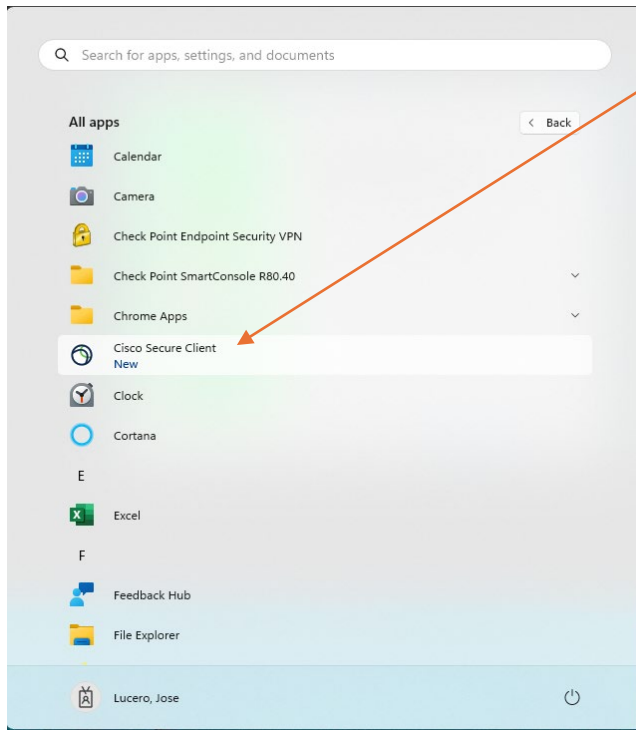


*If the User Account Control window pops up asking “Do you want to allow this app to make changes to your device?”, click **Yes**.

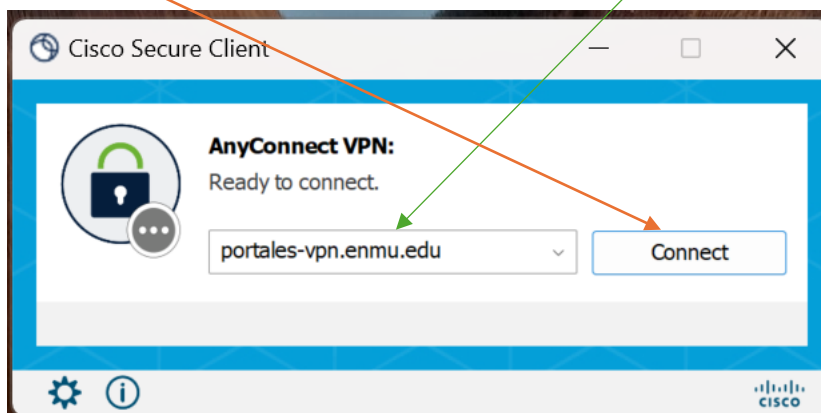
Step 7: Once the install is complete you will get a window prompting you to click Finish to exit the Setup Wizard. Click **Finish**.



Step 8: Click on the Start button  and go to All Apps. You should see the newly installed **Cisco Secure Client** in the list as shown below. Click on **Cisco Secure Client** to launch.



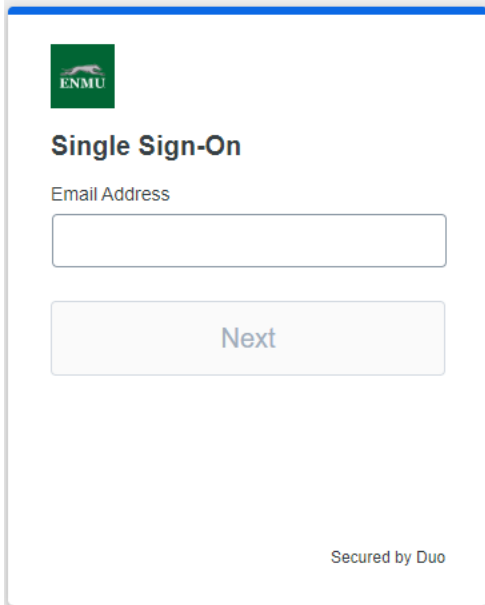
Step 9: When launched you will see the Cisco Secure Client as shown below. If it is not already populated you will need to type in text box **portales-vpn.enmu.edu** and then click **Connect**.



*****If you are in Roswell you will type *roswell-vpn.enmu.edu***

*****If you are in Ruidoso you will type *ruidoso-vpn.enmu.edu***

Step 10: Next you will get a series of prompts for Single Sign On (DUO Authentication). Enter the requested information on the prompts, **Your Email Address** and then **Your Password**.



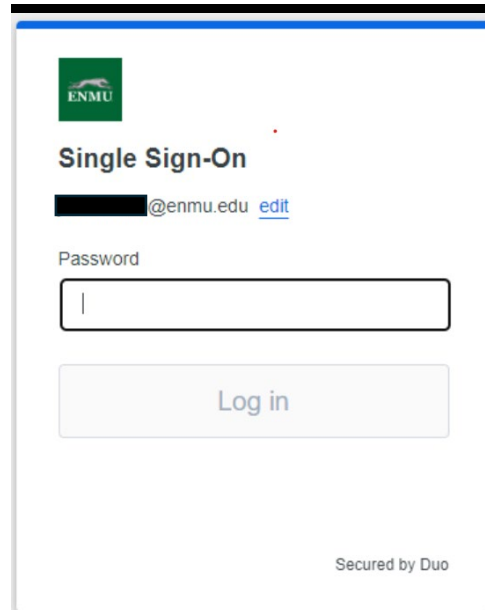
ENMU

Single Sign-On

Email Address

Next

Secured by Duo



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Single Sign-On

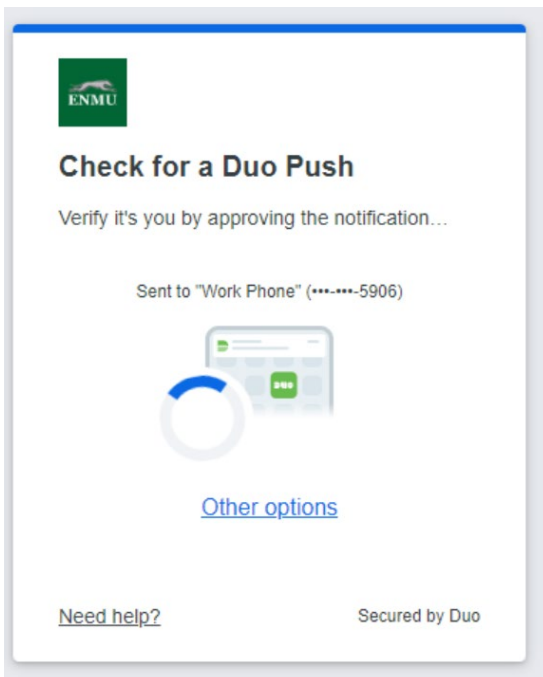
██████████@enmu.edu [edit](#)

Password

Log in

Secured by Duo

Step 11: Duo will then send you a Push notification prompting you for Duo Authentication. Once you approve the authentication on your smartphone Duo App. You will then be prompted to verify your device.




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Check for a Duo Push

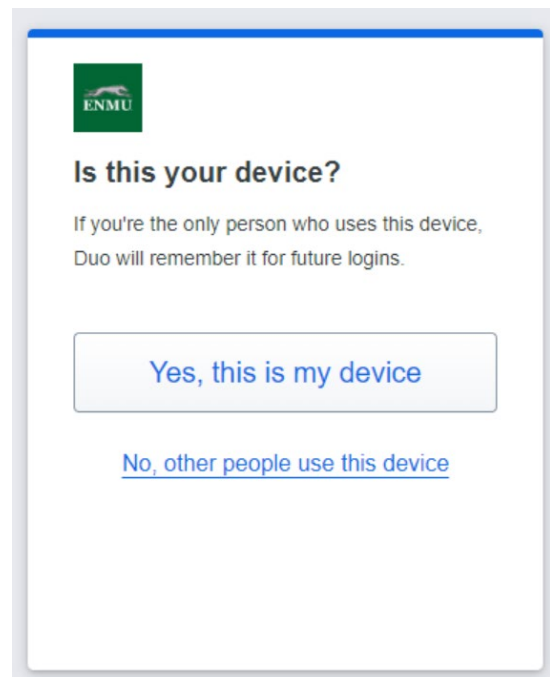
Verify it's you by approving the notification...

Sent to "Work Phone" (***-***-5906)



[Other options](#)

[Need help?](#) Secured by Duo



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Is this your device?

If you're the only person who uses this device,
Duo will remember it for future logins.

[Yes, this is my device](#)

[No, other people use this device](#)

Once Authentication is completed and you have verified your device You will notice the **Cisco Secure Client icon** with a lock on it in the system tray in the lower right-hand corner of your screen That means you are connected to the VPN and ready to work.

