

## Cisco Secure Mobility Client Instructions

*\*The Instructions below are for the Windows Version\**

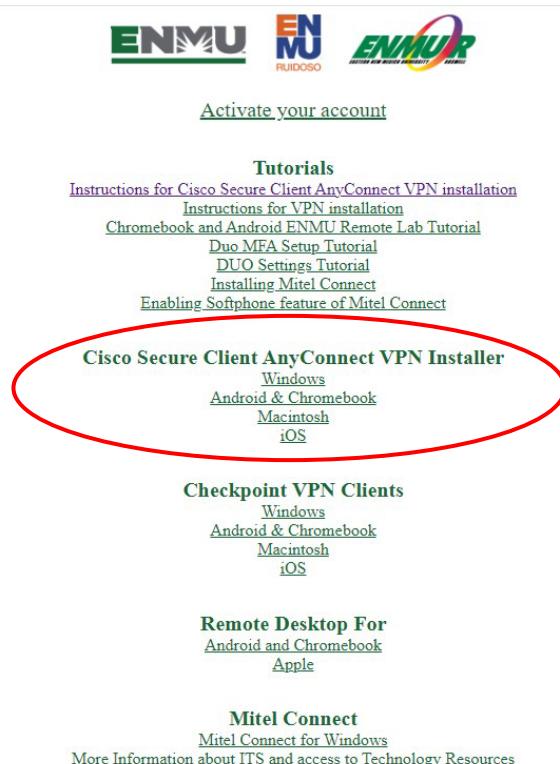
To download the latest version of the Cisco Secure Mobility Client, please visit

<https://itsweb.enmu.edu>

If you have any questions, please contact the Help Desk at [Help.Desk@enmu.edu](mailto:Help.Desk@enmu.edu) or at (575) 562-4357.

**Step 1:** If you have the old VPN Client installed on your machine, please uninstall before proceeding to the next step. If you do not, please go to Step 2.

**Step 2:** Download the Cisco Secure Mobility Client by visiting <https://itsweb.enmu.edu> and click on the appropriate link for your device. (Example: Windows, Mac, Android or iOS)



The screenshot shows the ENMU ITS website with several links to download VPN clients. A red oval highlights the 'Cisco Secure Client AnyConnect VPN Installer' link under the 'Cisco Secure Client AnyConnect VPN Installer' section. The link is available for Windows, Android & Chromebook, Macintosh, and iOS.

**Tutorials**

[Instructions for Cisco Secure Client AnyConnect VPN installation](#)

[Instructions for VPN installation](#)

[Chromebook and Android ENMU Remote Lab Tutorial](#)

[Duo MFA Setup Tutorial](#)

[DUO Settings Tutorial](#)

[Installing Mitel Connect](#)

[Enabling Softphone feature of Mitel Connect](#)

**Cisco Secure Client AnyConnect VPN Installer**

[Windows](#)

[Android & Chromebook](#)

[Macintosh](#)

[iOS](#)

**Checkpoint VPN Clients**

[Windows](#)

[Android & Chromebook](#)

[Macintosh](#)

[iOS](#)

**Remote Desktop For**

[Android and Chromebook](#)

[Apple](#)

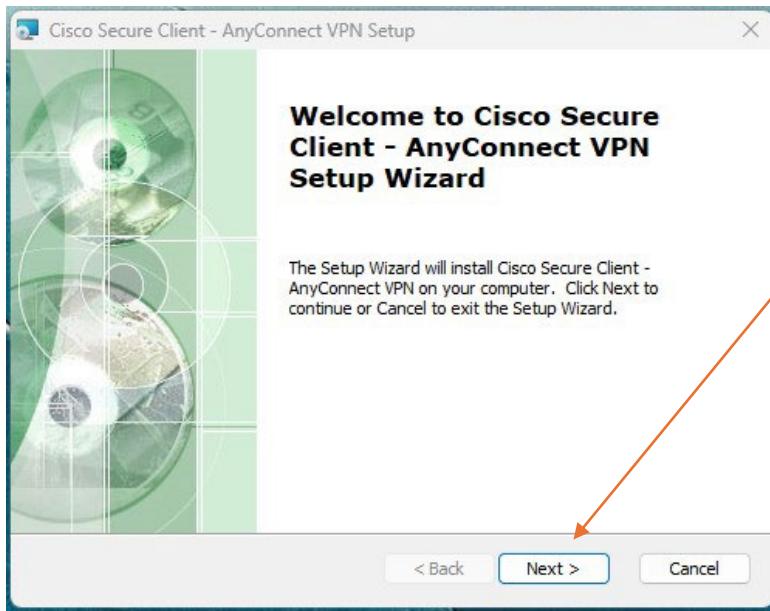
**Mitel Connect**

[Mitel Connect for Windows](#)

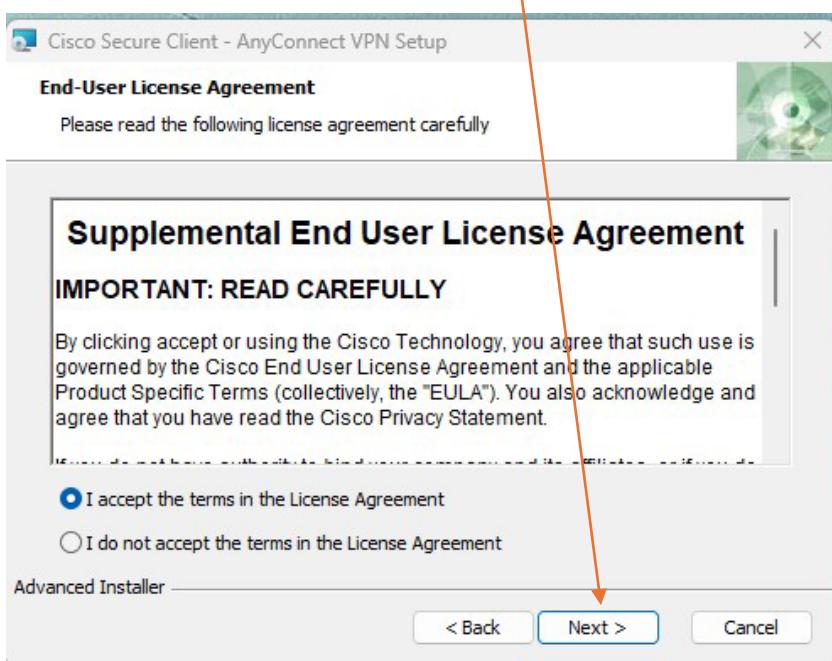
[More Information about ITS and access to Technology Resources](#)

**Step 3:** Once the download has completed, you will need to double click on the downloaded to start the installation.

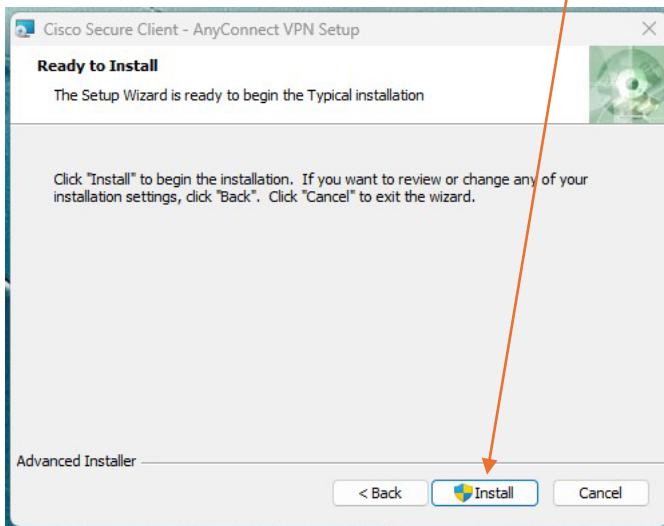
**Step 4:** The Cisco Secure Client – AnyConnect VPN Setup Wizard will come up. Click on **Next** to continue.



**Step 5:** Once you've read the End-User License Agreement select "I accept the terms in the License Agreement" and then click **Next** to continue.

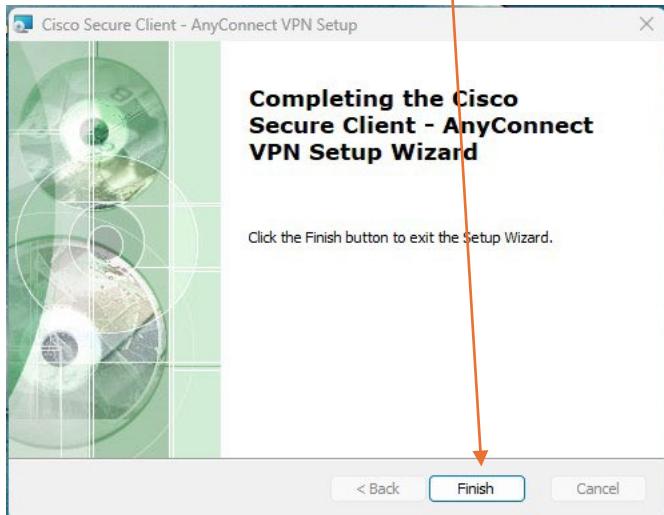


**Step 6:** On the Ready to Install window, click on **Install**.

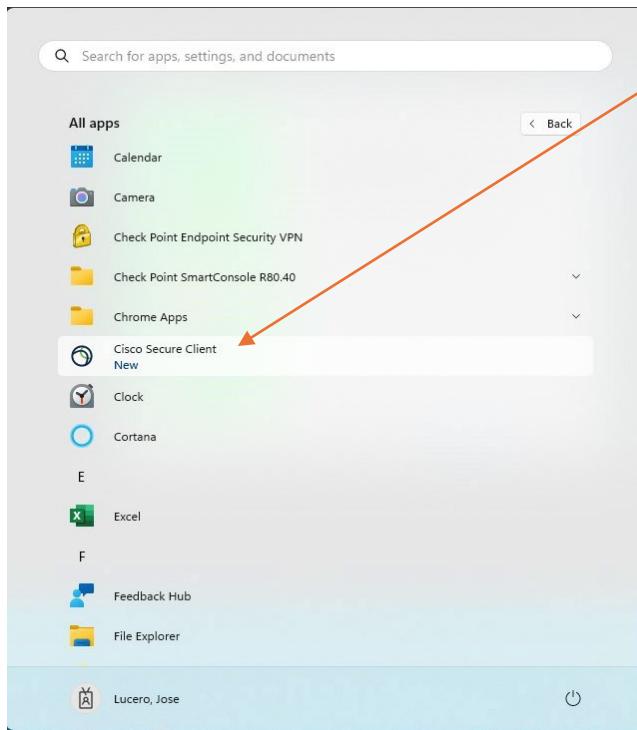


\*If the User Account Control window pops up asking “*Do you want to allow this app to make changes to your device?*”, click **Yes**.

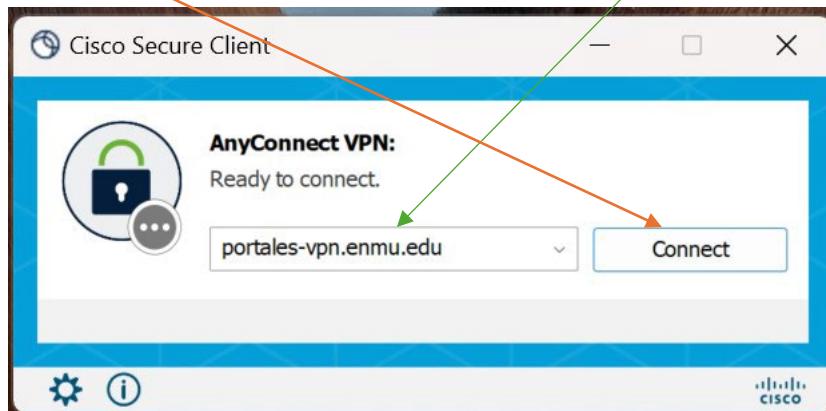
**Step 7:** Once the install is complete you will get a window prompting you to click **Finish** to exit the Setup Wizard. Click **Finish**.



**Step 8:** Click on the Start button  and go to All Apps. You should see the newly installed **Cisco Secure Client** in the list as shown below. Click on **Cisco Secure Client** to launch.



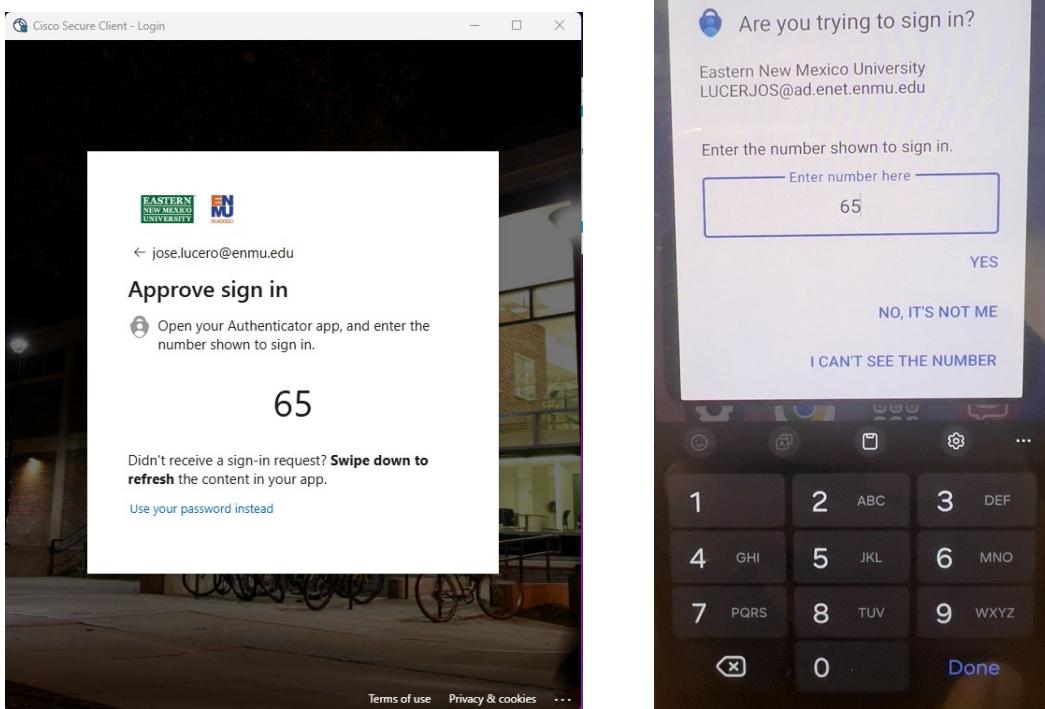
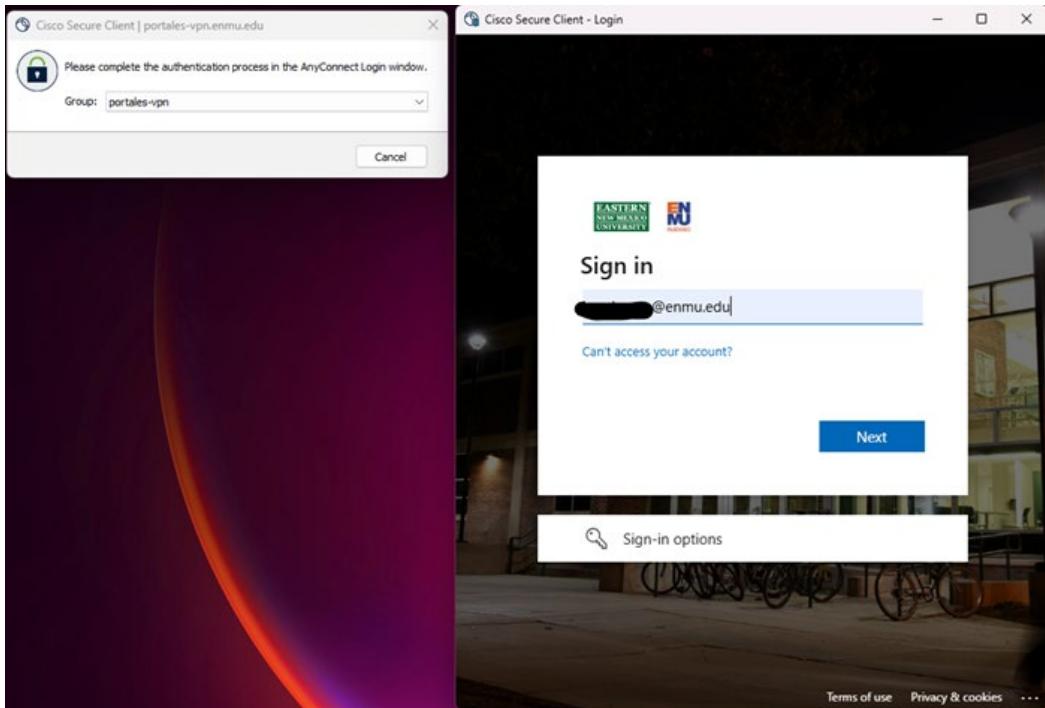
**Step 9:** When launched you will see the Cisco Secure Client as shown below. If it is not already populated you will need to type in text box **portales-vpn.enmu.edu** and then click **Connect**.



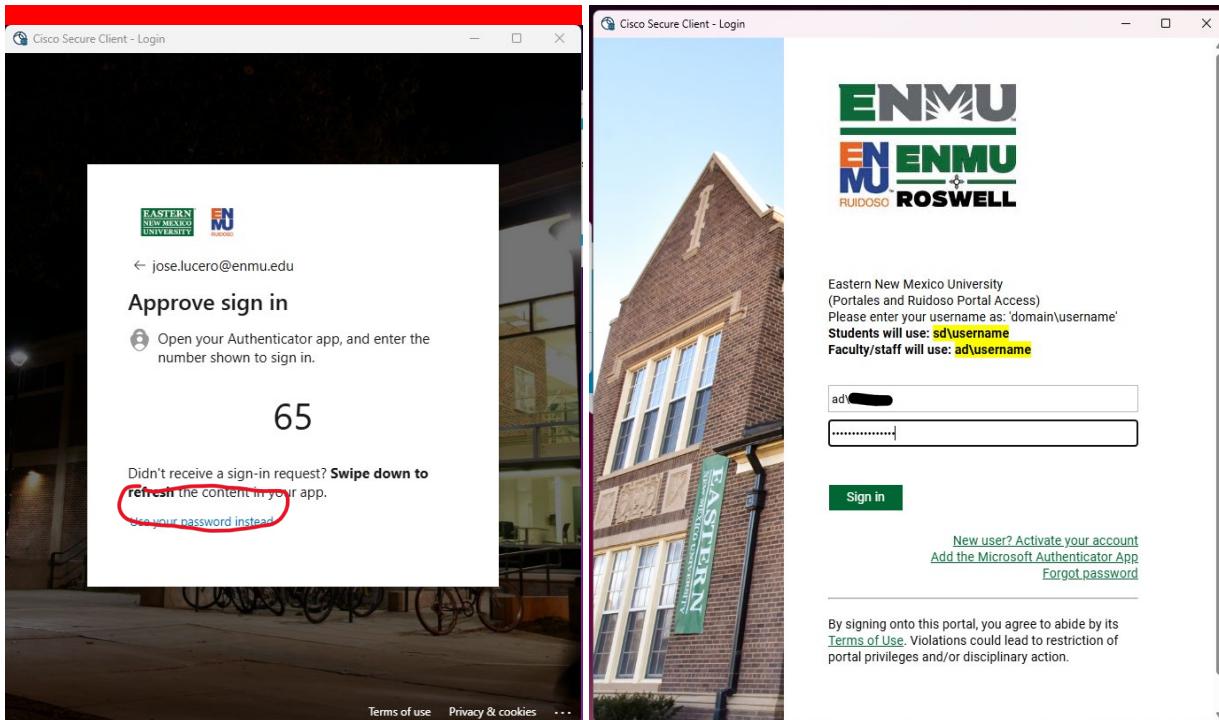
\*\*\*If you are in Roswell you will type **roswell-vpn.enmu.edu**

\*\*\*If you are in Ruidoso you will type **ruidoso-vpn.enmu.edu**

**Step 10:** Next you will get a series of prompts to sign in with your ENMU credentials as shown below:



Or if you select the **Use your password instead** link at the bottom it will take you to a prompt to enter your AD username and password and then authenticate with MFA:



**Cisco Secure Client - Login**

← jose.lucero@enmu.edu

**Approve sign in**

Open your Authenticator app, and enter the number shown to sign in.

65

Didn't receive a sign-in request? **Swipe down to refresh the content in your app.**

[Use your password instead](#)

[Terms of use](#) [Privacy & cookies](#) ...

**Cisco Secure Client - Login**

**ENMU**  
**ENMU**  
**RUIDOSO** **ROSWELL**

Eastern New Mexico University  
(Portales and Ruidoso Portal Access)  
Please enter your username as: 'domain\username'  
Students will use: **\$domain\username**  
Faculty/staff will use: **ad\username**

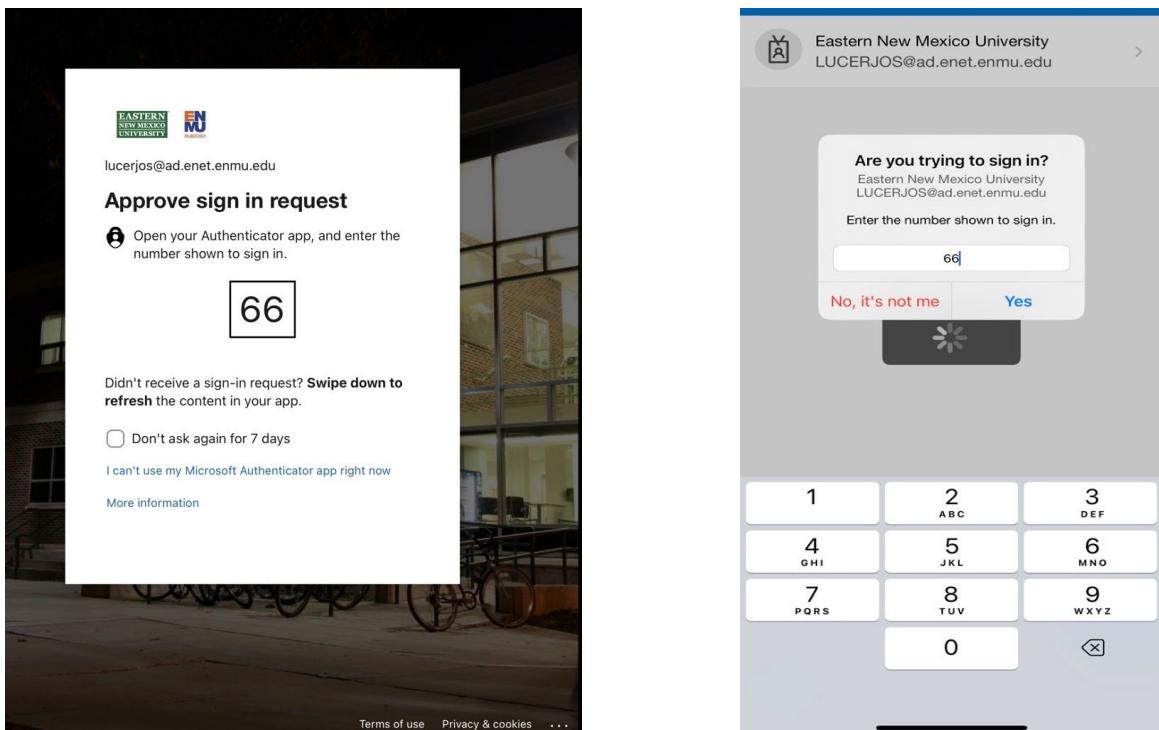
ad [REDACTED]

[REDACTED]

**Sign in**

New user? [Activate your account](#)  
[Add the Microsoft Authenticator App](#)  
[Forgot password](#)

By signing onto this portal, you agree to abide by its [Terms of Use](#). Violations could lead to restriction of portal privileges and/or disciplinary action.



**Cisco Secure Client - Login**

lucerjos@ad.enet.enmu.edu

**Approve sign in request**

Open your Authenticator app, and enter the number shown to sign in.

66

Didn't receive a sign-in request? **Swipe down to refresh the content in your app.**

Don't ask again for 7 days

I can't use my Microsoft Authenticator app right now

[More information](#)

[Terms of use](#) [Privacy & cookies](#) ...

**Eastern New Mexico University**  
LUCERJOS@ad.enet.enmu.edu

Are you trying to sign in?  
Eastern New Mexico University  
LUCERJOS@ad.enet.enmu.edu

Enter the number shown to sign in.

66

No, it's not me Yes

1 2 3  
4 5 6  
7 8 9  
0

**Step 11:** Verify you are connected:

**Secure Client icon** with a lock on it in the system tray in the lower right-hand corner of your screen. That means you are connected to the VPN and ready to work.

